

# LELO

**SenseMotion™**  
TECHNOLOGY

USER MANUAL & WARRANTY INFORMATION

MANUEL D'UTILISATION & INFORMATION SUR LA GARANTIE

BEDIENUNGSANLEITUNG & GARANTIEHINWEISE

MANUALE UTENTE E INFORMAZIONI SULLA GARANZIA

MANUAL DE USUARIO E INFORMACIÓN SOBRE LA GARANTÍA

MANUAL DO USUÁRIO & INFORMAÇÕES DE GARANTIA

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USER MANUAL & WARRANTY INFORMATION

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## USER MANUAL & WARRANTY INFORMATION

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### GETTING STARTED

LELO prides itself on providing the best personal massagers on the market, each offering powerful yet discreetly quiet vibrations, and backed by a full 1-year warranty and 10-year quality guarantee.

### REGISTER WARRANTY

To register your warranty, find your warranty number on the LELO Authenticity card provided. Then visit **LELO.com** and click on **REGISTER** in the top right side of the page. This allows you to confirm the authenticity of your purchase and protect your investment.

### DOWNLOADING MANUAL AND WARRANTY INFORMATION

Once you have activated your warranty, visit the **SUPPORT** section of the site to download full instructions and warranty terms and conditions on using your LELO. Simply click on **SUPPORT** in the top right hand corner of **LELO.com** and select download manuals and warranty.

## WARRANTY TERMS & CONDITIONS

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### 1-YEAR WARRANTY

LELO warrants this pleasure object for a period of ONE (1) YEAR, after the date of original purchase, against defects due to faulty workmanship or materials. If you discover a defect and notify LELO during the warranty period, LELO will, at its discretion, replace the pleasure object free of charge.

The warranty covers working parts that affect the function of the pleasure object. It does NOT cover cosmetic deterioration caused by fair wear and tear or damage caused by accident, misuse or neglect. Any attempt to open or take apart the pleasure object (or its accessories) will void the warranty.

Claims under warranty must be supported by reasonable evidence that the date of the claim is within the warranty period. To validate your warranty, please keep your original purchase receipt together with these warranty conditions for the duration of the warranty period.

To claim your warranty, you MUST register your product on **LELO.com** and follow the instructions to make the claim. You will be sent a Return Merchandise Authorization (RMA) number which should be returned with the LELO product to the address provided by LELO. Shipping costs are non-refundable. This undertaking is in addition to consumer's statutory rights and does not affect those rights in any way.

### 10-YEAR QUALITY GUARANTEE

As a continuation of the terms of LELO's full one (1) year warranty, LELO's ten (10) year quality guarantee makes owners eligible to purchase a new Pleasure Object from **LELO.com** for 50% off the listed price.

See the SUPPORT section of **LELO.com** for Terms & Conditions.

## BASIC INSTRUCTIONS ON USE

**Always charge your LELO before first use. Only use original chargers provided by LELO.** Before every charge, make sure the DC socket is free from water or lubricant residue. Your LELO features one of the following easy-to-use control interfaces:

### **3-Button Interface**

To turn on and increase vibration intensity, press the **+** button. Press the **-** button to decrease vibration intensity. Press the center button of the interface to move through the stimulation modes. To turn off, simply press and hold the **-** button until the vibrations stop.

### **4-Button Interface**

To turn on and increase vibration intensity, press the **+** button. Press the **▲** button to move up through the stimulation modes, and press the **▼** button to go back through the modes. To turn off, simply press and hold the **-** button until the vibrations stop.

### **2-Button Interface**

To turn on and increase vibration intensity, press the **+** button (button on the right for Lily / Nea). To change modes, press and hold the **+** button for 2 seconds. To return to continuous vibration, press the **-** button once, and hold this button to reduce intensity until your LELO is switched off.

### **Single-Button Interface**

To turn on, press the **(•)** button twice. Continue pressing to cycle through the powerful vibration modes. To turn off, simply press and hold for around 3 seconds.

## CLEANING, STORAGE AND SAFETY

**Always clean your LELO thoroughly before and after each use.** A premium water-based solution is the surest option such as LELO's Personal Moisturizer. If you wish to use a silicone-based lubricant, first test it on a small patch somewhere close to the base or handle of the product. Never use massage oils or hand cream as lubricants for the intimate areas.

To clean, use a purpose made cleanser such as LELO's Cleaning Spray. If this is not available, wash the stem with warm water and a respected antibacterial soap, rinse with clean hot water and pat dry with a lint-free cloth or towel. Never use cleansers containing alcohol, petrol or acetone. **Please do NOT place your LELO directly in a pan of boiling water.**

Your LELO is waterproof. If your LELO massager has a base attachment, ensure that it is fastened tightly before being cleaned or used in water. **NEVER rotate massager fully during use, as base attachment may become loose as a result.**

**Avoid leaving your LELO in direct sunlight and NEVER expose it to extreme heat. Do not use on swollen or damaged skin. Keep your LELO out of the reach of children.**

If your LELO appears to function abnormally, turn off and consult the SUPPORT section on [LELO.com](http://LELO.com) where you will find a number of troubleshooting tips. If you experience any other problems with your LELO product please contact: [CUSTOMERCARE@LELO.COM](mailto:CUSTOMERCARE@LELO.COM)

**IMPORTANT: For Adult Use Only. Those who may be pregnant, have a pacemaker, diabetes, phlebitis or thrombosis should consult with a medical professional regarding the risk of blood clots before using any personal massage product.**

## INSERTING BATTERIES IN REMOTE

- The battery cover on the remote should be loose when you first open your product. Lift it off and insert the batteries as shown in **Diagram 1**.
- Carefully place the cover on top of the battery compartment, ensuring that the ridges are aligned as shown in **Diagram 2**.

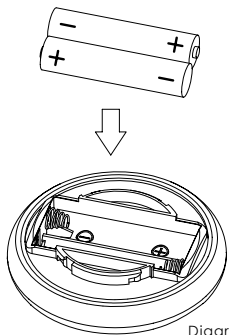


Diagram 1

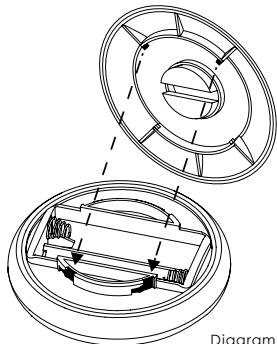


Diagram 2

- Once in place, insert the plastic key in the cover's slot and do a 10 degree twist clockwise to lock shut. To open, always use the key and make a 10 degree turn counterclockwise before replacing the batteries - using other tools such as coins may damage the surface of the remote (see **Diagram 3**).

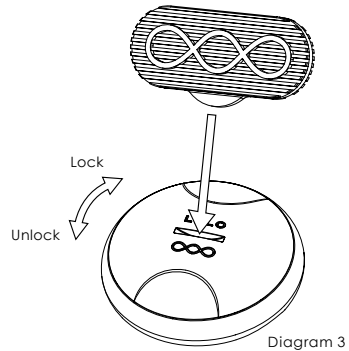


Diagram 3

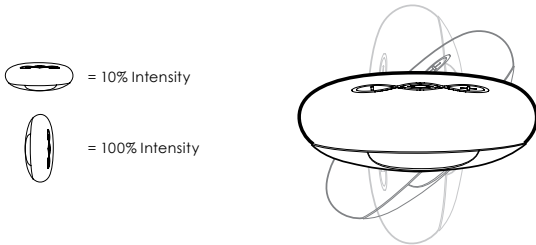
**TIP:** You may also use flattened palms on either side of the remote to push and twist the lid without using the key to lock and unlock.

Always ensure the remote is fastened shut before using in water.

## USING SENSEMOTION™ MODE 1

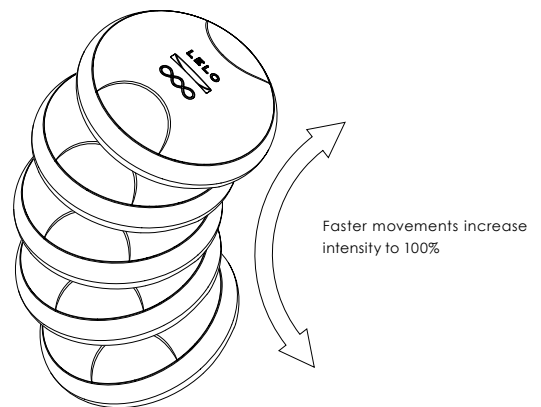
Turn on your remote by pressing the + button. Once wireless connection is established, the lights on massager and remote will be illuminated. Your massager will now be operating in SenseMotion™ mode 1. You can intensify vibrations by tilting the remote. When the remote is moved from a horizontal to a vertical position, vibration strength will increase to maximum level.

**NOTE: To TURN OFF the remote's vibrations, press and hold the ( ) button for 5 seconds. SenseMotion™ modes will work as normal, but the remote will flash rather than vibrate. To reactivate vibrations in the remote, hold ( ) again for 5 seconds. A memory function will remember whether you wish to turn off/on vibrations for future use.**





## USING SENSEMOTION™ MODE 2

When in SenseMotion™ mode 1, press ( ) on your remote to change to SenseMotion™ mode 2. In this mode, you can alter or intensify vibrations by moving the remote in any direction. Faster movements increase the intensity of vibrations.




## USING PRE-PROGRAMMED MODES



Pressing the  button for the third time takes you to mode 3, the first of 6 pre-programmed vibration modes where you can change vibration strength with the + and - buttons. When your LELO is set to one of these 6 pre-programmed vibration modes, the light on your remote will NOT be illuminated.

- Press the + button on the remote to increase the vibration intensity of your massager.
- Press the center button  to change vibration mode. Once you have cycled through the 6 pre-programmed modes, your massager will return to SenseMotion™ mode 1.
- Press the - button to decrease vibration intensity.
- Hold down the - button down for around 3 seconds to turn off the remote.
- Hold down the + and - buttons simultaneously for around 3 seconds to lock the control interface and prevent accidental activation. Always lock before travel. To unlock, hold down + and - again.




## USING YOUR LELO WITHOUT REMOTE

If you wish to use your LELO massager WITHOUT remote, simply turn on by pressing the  button on the massager itself. Do not turn on the remote.

Press  again to turn on vibrations. Continue to press  to cycle through the 6 pre-programmed vibration patterns which will be set to 100% intensity. To alter intensity, you will have to turn on the remote by pressing its + button.

### TURNING OFF REMOTE AND MASSAGER

- Turn off the remote by holding down the - button for approximately 3 seconds.
- Turn off the massager by holding down the  button for approximately 3 seconds.

**NOTE: When only the remote is turned off, your massager will go into standby remaining receptive to signal. Standby duration is stated on the outer packaging or product page on [LELO.com](http://LELO.com).**

## DISPOSAL INFORMATION

**Disposal of old electronic equipment (applicable in the EU and other European countries with separate waste collection systems).**

The crossed-out dustbin symbol indicates that this product should not be treated as household waste, but rather be brought to the appropriate collection point for recycling of electrical and electronic equipment.



**Disclaimer:** Users of this LELO Product do so at their own risk. Neither LELO nor its retailers assume any responsibility or liability for the use of this product. Further, LELO reserves the right to revise this publication and to make changes from time to time in the contents hereof without obligation to notify any person of such revision or changes.

**Applicable for ALL products. Model may be changed for improvements without notice.**

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**SUPPORT** CUSTOMERCARE@LELO.COM

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